

Embassy of India
Santo Domingo

In order to streamline and expedite the process of Public Health Clearance for transporting human remains to India, Ministry of Health and Family Welfare, Government of India has developed an e-Clearance for Afterlife Remains (eCARE) portal. The link to access the portal is as follows: <https://ecare.mohfw.gov.in> .

2. The Portal is aimed at integrating all stakeholders on a single all-in-one interface, including the Consignee, Airport Health Organizations (APHOs) and Airlines. The portal facilitates smooth and timely clearance of documents with automated periodic alerts and live status tracking.

3. The following are authorized to apply for e-Clearance using the portal:

- Any individual who is relative or friend of the deceased can submit the application in the portal;
- Any organization viz. NGO, Funeral Services, Embalmers or Indian Embassy who is assisting the families in transportation of the Human Remains;
- Any Airlines who can facilitate the applications on behalf of the family of the deceased for transportation of the Human Remains.

4. Below is the list of mandatory and non-mandatory documents required for submitting an application:

Mandatory documents: Embalming Certificate; Death Certificate; NOC from Indian Embassy; Cancelled passport of the deceased.

Non-mandatory documents: Certificate of packaging of Human remains as per WHO guidelines; Certificate of non-infectious disease provided by health authority; Transit/burial permit. The concerned authorities may ask for these non-mandatory documents while approving the application as per the need.

5. For details the eCARE User Manual and FAQ documents may be referred:

- User Manual: https://ecare.mohfw.gov.in/assets/eCARE_User_Manual.pdf
- FAQ document: [https://ecare.mohfw.gov.in/assets/faq/FAQ%20e-CARE\(V-2\).pdf](https://ecare.mohfw.gov.in/assets/faq/FAQ%20e-CARE(V-2).pdf)
- Documents required
- eCARE Awareness Banner

Note: The deceased person's passport must not be used for new user id creation as it will not allow that passport number to be submitted as application for transport as human remains. It should also be noted that the name of the deceased person cannot be used as name of applicant or consignee.

For any further assistance, please contact Consular Emergency Phone Number (WhatsApp): +1(849) 205-5761, email cons.sdomingo@mea.gov.in and indembassydr4@gmail.com